

SAMS Enterprise Quality Policy Statement (Revision 008)

SAMS Applied Marine Science Enterprise Ltd. (SAMS Enterprise), the wholly owned commercial subsidiary of the Scottish Association for Marine Science (SAMS) Group, is based on the west coast of Scotland. SAMS Enterprise provides an interface for government, industry and commercial organisations to the products and services derived from SAMS' marine research. The company's commitment to quality in its marine services is built upon the long history of research excellence at SAMS.

SAMS Enterprise's mission is to "enable productive oceans whilst safeguarding the marine environment." That is reflected in the aim to provide its customers with greater understanding of their sustainable interaction with the marine environment through added value services of problem-solving, de-risking, technical and quality assurance, scientific legitimacy and impartiality, all underpinned by cutting-edge marine science.

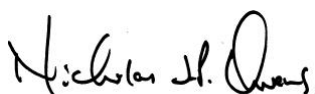
SAMS Enterprise's quality management system is guided by this Quality Policy, which is designed primarily to ensure that SAMS Enterprise's scientific products and services consistently satisfy or exceed the needs and expectations of its customers, whilst at the same time, enabling SAMS Enterprise to achieve sustainable and profitable growth for the SAMS Group.

This level of quality is achieved through adoption of, and adherence to, a documented system of quality and project management procedures that reflect the competence of SAMS Enterprise to its customers, potential customers and independent auditing authorities. The policy is shared with, and explained to each SAMS Group employee by the Quality Manager, thus ensuring that all staff are aware of SAMS Enterprise's quality goals and ethos, and of their role in achieving the following aims:

- to monitor, review and react to changes in the requirements of SAMS Enterprise's interested parties, customers and stakeholders, thus ensuring that SAMS Enterprise's Quality System and business activity is fit for purpose and future-proofed.
- consistently to understand and meet customers' expectations in order to maintain high quality standards and achieve a high level of customer satisfaction and loyalty.
- to monitor external and internal issues through robust risk and opportunity management, and suitably documented processes and procedures, in order to improve SAMS Enterprise's performance and efficiency and to provide a sound basis of business process continuity.
- continually to improve the effectiveness of the Quality Management System (QMS) through proactive and reactive review activities and by encouraging the SAMS Senior Management and Directorate team and SAMS Enterprise and Project staff to suggest and implement improvements to the processes and procedures therein.
- to train staff to ensure that they are well equipped to provide a high level of service to SAMS Enterprise's customers.

To achieve these aims, SAMS Enterprise has set objectives for the Quality Management System. All SAMS Group employees have a responsibility, when working under the scope of SAMS Enterprise's QMS, to ensure that quality objectives are met, and to embrace a culture of continual improvement. These objectives are approved by SAMS Enterprise's Senior Management Team and are detailed in SAMS Enterprise's Quality Objectives document. The Chief Executive Officer retains overall responsibility for the Quality System, with development, management, review and operational responsibility delegated to the Head of Enterprise and the Quality Manager.

This policy is authorised by Nicholas J P Owens, Chief Executive Officer of SAMS Enterprise.



Date: 26 April 2022